

Sight Concern Worcestershire



Supporting blind and partially sighted people to lead independent and fulfilling lives. We offer a wide range of services, assisting people at each stage of their sight loss, helping people to deal with the emotional effects of sight loss, learn new skills, develop friendships and gain support from other people with sight loss. Our team of staff and over 300 volunteers have a wide range of skills and expertise to deliver these services and more:

Information and advice

One to one support in the community

Social and leisure activities

Aids and equipment demonstration and sale

Low Vision Clinics – to maximise use of any remaining sight

Specialist courses/ training such as cookery and computers

Talking and large print book library

Newsletter

The Bradbury Centre, 2

Sansome Walk, Worcester. WR1 1LH

Tel: 01905 723245

Email: info@sightconcern.co.uk

Website: www.sightconcern.co.uk

Sense



Sense is the leading national charity that supports and campaigns for children and adults who are deafblind. We provide a range of services to deafblind people, their families, carers and professionals. Sense also support people who have sensory impairments with additional disabilities.

Our services include:-

Outreach services supporting people living in their own homes including:-

Advice and support to families,
Specialist Assessments, Communicator-Guide, Intervener and Community Support Worker.

Childrens Specialist service including:-

Help and support at diagnosis

Assessments

Parent/carer groups

Extra support at times of crisis

Support with transitions

Resource libraries which lend sensory toys and equipment

Accommodation choices and holidays. Including:- residential, supported living, individual flats and small group homes, holidays

Tel: 0121-525-9137

E-mail: Krystyna.cieslik@sense.org.uk

National Helpline Tel: 0845 127 0060

Email: info@sense.org.uk

Website: www.sense.org.uk

Information for people with hearing or sight loss

If you are experiencing problems with your hearing or sight there are services in Worcestershire that may be able to help. Here is an overview of what is available.



The Sensory Impairment Team

This team is made up of a range of specialist workers who all work towards promoting the independence of people with a sight and/or hearing loss who are aged 18 and over, living in Worcestershire.

The service is responsible for maintaining the register of sensory impaired adults in Worcestershire. The service supports individuals to maintain or regain independence through the provision of specialist assessment, support planning, information, services, equipment, rehabilitation and mobility training. To refer to the **Sensory Impairment Team** contact **Worcestershire Health and Social Care Access Service**

By Phone: 0845 607 2000

By E-Mail:

socialcare@worcestershire.gov.uk

By Post: Social Care, Worcester
WR5 2NP

By Fax: 01905 766059

By Minicom: 01905 768052

By Text: 07939 572 850

Website: www.worcestershire.gov.uk

Hospital services

Audiology

Audiology services in Worcestershire provide a range of hearing services for adults and children at a wide choice of countywide locations. Existing users can self refer at any time. New patients to the service will need a GP referral.

Website:

www.worcestershire.nhs.uk/patient-services-a-to-z/audiology.aspx

Tel: Worcester 01905 760171,

Redditch/ Bromsgrove: 01527

505741, **Evesham:** 01386 502578

Kidderminster: 01562 826324

Text: 07786 334306/ 07747 862108

Ophthalmology

Ophthalmology services, including assessment for Low Vision Aids, are provided at sites across Worcestershire. Staff are highly experienced in assessing adults and children with multiple disabilities, including learning disabilities.

Referral is via your GP or optometrist

Fire Service

Hereford and

Worcester Fire and

Rescue Service offer home fire safety checks, escape plans and free smoke alarms. A vibrating unit or flashing strobe alarm is available for people who can't hear a standard smoke alarm.

Tel: 0800 032 1155

E-mail: signposting@hwfire.org.uk



Voluntary Sector

Services

Deaf Direct



Deaf Direct is a Deaf led organisation offering a range of services to deaf and hard of hearing children and adults, their families/carers and related professionals. Deaf Direct works to empower Deaf and Hard of Hearing people to enable them to achieve equal participation and access without barriers or prejudice. Deaf Direct provides free, impartial, information and support regarding any issues connected to deafness.

We also provide:

Sign language and deaf awareness classes

Children's social and support activities

Support workers

Sign Language Interpreters

Social groups for Sign language users

and Hard of Hearing people

Equipment (louder phones, flashing doorbells, vibrating alarms etc)

A safe, confidential and communication-friendly base and environment

For more information:

Tel: 01905 746301 **Text:** 07725244129

Fax: 01905 746302;

E-mail: info@deafdirect.org.uk;

Website: www.deafdirect.org.uk